



## USER MANUAL AND WARRANTY BIG PAN PRO – modeli BP-60 PRO, BP-70 PRO, BP-80 PRO, BP-90PRO, BP-100 PRO, BP-120 PRO

### 1. INTRODUCTION

Thank you for choosing BIG PAN PRO. The product is designed for intensive, professional and daily use in hospitality, catering, street-food operations and other commercial environments.

Before first use, carefully read all instructions and warranty conditions and keep them for future reference.

### 2. SAFETY WARNINGS

- The device is suitable for outdoor and indoor use with adequate ventilation.
- Surfaces become extremely hot during operation — constant supervision is required.
- Do not move the appliance while it is operating or still hot.
- Always close the gas cylinder valve after use.
- If you detect the smell of gas (hissing, leakage): shut off the gas supply immediately, ventilate the area and do not use open flames.
- Use only original spare parts and certified gas equipment.
- Do not use the appliance if it is damaged, deformed or leaking gas.

### 3. INSTALLATION

- Place the appliance on a stable, level and non-flammable surface.
- Keep a minimum distance of **80 cm** from any combustible materials.
- Ensure unobstructed airflow to the burners.
- Do not use the appliance near flammable liquids or vapors.
- After use, store the appliance in a dry, protected location away from weather exposure.

### 4. GAS CYLINDERS AND REGULATORS

BIG PAN PRO operates with:

- **BUTANE:** 28–30 mbar
- **PROPANE:** 30–37 mbar

Usage rules:

- Use only certified pressure regulators.
- Replace the gas cylinder outdoors, away from sparks or open flames.
- After connecting, check all joints with soapy water.
- If bubbles appear, the appliance must **not** be used.



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### **5. GAS LEAK TEST**

Always check:

- cylinder valve,
- regulator connection,
- gas hose,
- burner connection.

Testing with an open flame is **strictly forbidden**.

### **6. IGNITION AND OPERATION**

#### **6.1 Preparing for ignition**

1. Close all valves.
2. Open the valve on the gas cylinder.
3. Check the piezo ignition battery.

Installing the battery in the piezo igniter:

- unscrew the button cover,
- insert an **AA 1.5 V** battery (+ terminal facing outward),
- gently tighten the cover,
- the battery is not included.

#### **6.2 Igniting the flame**

1. Slowly open the burner valve.
2. Press the piezo button repeatedly until the flame ignites.
3. Hold the button for approximately 10 seconds so the thermocouple can detect the flame.

If the burner does not ignite:

- close all valves,
- wait 2 minutes,
- try again.



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### **7. SHUTTING DOWN**

1. Close the gas cylinder valve.
2. Close all burner valves.
3. Allow the appliance to cool completely before moving or cleaning it.

### **8. MAINTENANCE**

Weekly:

- inspect the gas hose, screws and overall structure,
- check the support cables and pan holders.

Annually:

- replace the gas hose,
- replace the pressure regulator,
- replace the support cables.

The use of aggressive cleaners and high-pressure washers is prohibited.

### **9. COMMERCIAL WARRANTY (12 months)**

The warranty applies to all BIG PAN PRO models and covers **manufacturing defects** occurring under normal professional use.

#### **9.1 What the warranty covers**

- defects in metal components,
- burner defects caused by manufacturing faults,
- structural defects not caused by wear or mechanical damage.

#### **9.2 What the warranty does NOT cover**

##### **A) Professional overloading**

- extended operation at maximum flame level,
- use of oversized cookware,
- continuous long-hour operation at events.



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### **B) Mechanical damage**

- drops, impacts, improper transport.

### **C) Incorrect gas equipment**

- incorrect regulator,
- damaged gas hose,
- unsuitable adapters.

### **D) Weather exposure**

- rust, corrosion, UV damage, rain, snow, frost, salt.

### **E) Improper cleaning**

- aggressive cleaning agents,
- high-pressure washers.

### **F) Modifications**

- any modification of the construction,
- use of non-original parts.

### **9.3 Liability exclusion**

The manufacturer is **not responsible** for:

### **A) Loss of income**

- cancelled events,
- loss of revenue,
- food that cannot be served or is spoiled.

### **B) Indirect or consequential damage**

- damage to tables, floors, tents, equipment,
- damage to other appliances,
- personal injury due to improper handling,
- fire damage resulting from non-compliance with instructions.

### **C) Costs**

- transport, diagnostics, disassembly and assembly,
- replacement equipment during repair.



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### **10. WARRANTY CLAIM PROCEDURE**

The customer must provide:

- a description of the defect,
- photos or video documentation,
- an invoice or proof of purchase.

The manufacturer may request additional photos, videos or clarification.  
Shipping the appliance for inspection is at the customer's expense.

### **MANUFACTURER**

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